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**KEY MEDIA
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FOR IMMEDIATE RELEASE

KeyBank names Surprenant Business Banking Virtual Relationship Manager

BURLINGTON, Vt., September 29, 2026 — KeyBank has promoted Kate Surprenant to virtual relationship manager, Business Banking, for the Vermont Market. In her role, she is responsible for developing, servicing and expanding business banking relationships via phone and digital channels.

“Kate is an experienced banker and accomplished leader, who since joining KeyBank has had positive impacts on the bank, our clients and the communities we serve,” said Tony DiSotto, Vermont Market President, KeyBank. “The virtual RM position allows us the opportunity to broaden our support of client needs, and Kate has the dynamic skillset needed to deepen banking relationships in a virtual environment.”

Surprenant joined KeyBank in 2024, most recently serving as manager of KeyBank’s South Burlington branch. Prior to joining KeyBank, she worked as assistant manager for TD Bank in Williston.

Surprenant earned a bachelor’s degree in business administration and minor in finance and economics from Southern New Hampshire University.

About KeyBank

KeyCorp's roots trace back more than 200 years to Albany, New York. Headquartered in Cleveland, Ohio, Key is one of the nation's largest bank-based financial services companies, with assets of approximately \$191 billion at June 30, 2026.

Key provides deposit, lending, cash management, and investment services to individuals and businesses in 15 states under the name KeyBank National Association through a network of approximately 950 branches and approximately 1,100 ATMs. Key also provides a broad range of sophisticated corporate and investment banking products, such as merger and acquisition advice, public and private debt and equity, syndications and derivatives to middle market companies in selected industries throughout the United States under the KeyBanc Capital Markets trade name. For more information, visit <https://www.key.com/>. KeyBank Member FDIC.



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